



City of  
**CHAMPAIGN**

## **FIRE DEPARTMENT MISSION STATEMENT**

Our mission is to protect life and property through professional services delivered with compassion and integrity

## **ORGANIZATIONAL VALUES**

### **PERSONAL INTEGRITY**

- We act in the best interest of the Citizens
- We behave in an ethical and legal manner
- We are open and honest
- We follow through on commitments
- We are loyal to the City

### **RESPONSIBILITY**

- We anticipate issues, problems and opportunities
- We take initiative
- We act to prevent and solve problems
- We take responsibility for the outcome of our actions and decisions
- We hold ourselves and others accountable

### **RESPECT**

- We treat others in a fair, courteous and equitable manner
- We actively listen and seek understanding
- We provide a direct response
- We embrace ethnic and cultural diversity in the community and our workplace
- We are positive and cooperative
- We are willing to apologize

### **TEAMWORK**

- We know and respect our roles and responsibilities
- We ask who needs to be involved and we involve others appropriately
- We define and agree upon goals
- We collaborate to achieve organizational goals
- We help others accomplish their goals
- We share authority, responsibility and credit

### **RESULTS**

- We take pride in our work
- We complete assignments and projects on time and within budget
- We evaluate outcomes and seek feedback on our performance
- We learn from our mistakes
- We innovate

### **SAFETY**

- Safety must be primary in everything that we do

### **PROGRESS**

- We investigate and implement change carefully and effectively

### **ACCOUNTABILITY**

- We are accountable to our community, each other and the Department